



40TH ANNUAL GENERAL MEETING

OCTOBER 2, 2020

PRESIDENT'S MESSAGE

Annual Report 2019-20

Greetings! It has certainly been an eventful year. Despite much uncertainty and complexity in the world around us and challenges here in Canada, God remains faithful. Lamentations 3:22-23 tells us, “*The Lord’s loving kindnesses indeed never cease, for His compassions never fail. They are new every morning; Great is Your faithfulness.*” Truly, the Lord has been with us and blessed Redeemer University beyond measure.

Last fall Redeemer successfully went through a requested organizational review under the Postsecondary Education Quality Assessment Board (PEQAB) for a name change. PEQAB made a recommendation to the Minister of Colleges and Universities, Ross Romano. On January 20, 2020, Minister Romano granted Ministerial Consent for Redeemer University College to be called Redeemer University. This aligns Redeemer’s name with the university-level education that Redeemer has been delivering for years, and helps to clarify this for students, families, and employers.

With gratefulness to God and to a faithful support community, Redeemer University successfully completed the Re Campaign, the largest and most successful campaign in Redeemer’s history. The campaign funded the priorities laid out in the Strategic Plan 2020, including: renewing the academic program, raising the profile, and securing a stable financial foundation. The work accomplished through the Strategic Plan 2020 laid the foundation for Redeemer’s next Strategic Plan 2025: *Learn. Forward.* The plan has four pillars: Increase Reformed Christian worldview integration, Innovate for student and graduate success, Invest in contemporary, sustainable facilities, and Foster a healthy workplace culture. This will continue to keep Redeemer University relevant and strong, and prepared to equip students for an increasingly complex world.

Redeemer has also undertaken a major upgrade of campus information technology. This work was already well underway through the Information Technology department’s Reaching Higher project when COVID-19 arrived. The project is aimed at making Redeemer a more connected, and digital, campus that connects people to the resources that they need and to one another. In response to COVID-19, this has been supplemented with significant upgrades to the classroom technology, making every classroom more adaptable for innovative teaching and learning this fall term.

Along with the classroom technology upgrades, Redeemer faculty and staff have been hard at work this summer planning to welcome students back to campus (both physically and virtually) this fall. Using a combination of smaller class sizes, physical distancing, requiring personal protective equipment, health monitoring, technology, and other means consistent with public health guidelines, Redeemer plans to be open and provide a flexible learning community while taking measures to help protect the health of students, faculty, and staff.

We are pleased to have Dr. David Zietsma move from his previous role as Vice President, External Relations and Enrolment, to become the new Provost of Redeemer University. David has held significant leadership roles at Redeemer since 2010 and brings that experience and a vision for academics to this new role.

We announced at last year's AGM, the significant gift Redeemer received to make a Christian university education much more affordable to Canadian students. This gift allowed us to lower tuition by 42% and has resulted in a fall 2019 enrolment of 789 students! We thank God for his blessing! As a result of the growth already experienced and the growth that continues to happen, Redeemer University is having to grow the campus to serve these students. We are working now to build a new living and learning facility which will house 170 students and have classroom, meeting, and gathering space as well.

We could not have predicted either the blessings or the challenges that we have experienced this year. However, God has remained faithful. We are so thankful for what he has provided and for his strength to navigate the challenges. We are thankful also for you, the members who continue to support Redeemer University through resources, encouragement, and your prayers. We could not fulfill Redeemer's mission without your support. Thank you!

A handwritten signature in black ink, reading "Robert J. Graham". The signature is fluid and cursive, with the first name "Robert" and last name "Graham" clearly distinguishable.

Sincerely,
Robert J. Graham PhD
President

CHAIR'S MESSAGE

Annual Report 2019-20

*In all things so act that the glory may be God's through Jesus Christ;
to Him belong the glory and power for ever and ever, Amen.*

1 Peter 4:11

Preparing for the AGM has encouraged me to think back 6 years when I was asked to fill in a position on the BOG for a board member who was not able to complete the term. It was a difficult start as RUC was facing decreasing enrollment, decreasing donor support and a general cultural change in the direction for many higher learning institutions from preparing young people for wide based lifelong learning to preparing young people for high paying careers and jobs.

It has been my privilege and joy to watch and participate over these 6 years as RUC has been guided by amazing faculty and staff and presidents. They have updated older programs, developed new learning opportunities for the students, and now we see increasing enrollment and donor support.

Students have been challenged and equipped to live lives of leadership and service under the lordship of Christ. They are being called to make a difference in our world. I am thankful to God for our president who leads the University with skill and passion, participates in the campus events and is a friend to every student. The forward vision of Dr. Graham and that of the staff, with long term planning for the future will improve the campus and give the University stability into the future.

I am grateful to the very generous donors who have helped with tuition reduction and campus development and have made it possible for our dreams to become plans. May God richly bless you. Thank you for the opportunity to be part of Redeemer University for these years. I ask for your continued prayer for the Board of Governors and your support for RU's faculty and students as they seek to make our world a better place.

Please remember that this AGM will be a first for Redeemer University. It is the first time that we are holding a virtual meeting! We wish that we could be physically together for the meeting, but COVID-19 makes that impossible at this time. We do hope that all members will participate. More details will be forthcoming about how you can be part of the meeting.



Dr. Hazel R. Lynn
Chair, Board of Governors

SENIOR ADMINISTRATORS

Dr. Robert Graham, President

Dr. David Zietsma, Provost and Vice President

Mr. Ed Bosveld, Vice President, Administration & Finance

Ms. June Hulbert, Associate Vice President, Human Resources

Mr. Josh Sieders, Acting Associate Vice President, Marketing and Communications

SENATE

EX OFFICIO MEMBERS

Dr. Robert Graham, Chair*

Dr. Kyle Spyksma '01, Vice Chair, Interim VP, Academic, Dean of Sciences*

Dr. Karen Dieleman, Dean of Humanities

Prof. Susan Van Weelden, Dean of Social Sciences

Ms. Kim Lammers '06, Recording Secretary & Registrar

FACULTY MEMBERS

Dr. Darren Brouwer, Associate Professor of Chemistry (2022-1)

Dr. Robert Joustra '05, Associate Professor of International Studies (2021-2)*

Dr. James Vanderwoerd, Professor of Applied Social Sciences (2021-1)

Dr. Kevin Flatt, Associate Professor of History (2022-2)

Dr. Phil Teeuwssen, Associate Professor of Education (2022-1)

Dr. John Van Rys, Professor of English (2020-1)

EXTERNAL FACULTY MEMBERS

Dr. Roelof (Rudy) Eikelboom, Professor of Psychology, Faculty of Science, Wilfrid Laurier University (2021-2)

Dr. Michael Haykin, Professor of Church History & Biblical Spirituality, Southern Baptist Theological Seminary (2020-1)

Dr. Norm Klassen, Associate Professor of English Literature at St Jerome's University (federated with the University of Waterloo) (2022-1)

Dr. Aaron Schat '96, Associate Professor of Organizational Behaviour and Human Resources Management, McMaster DeGroote School of Business (2022-2)*

BOARD OF GOVERNORS MEMBERS

Rev. Peter Hoytema

Ms. Gina Taylor

ALUMNI MEMBER

Mr. Christopher Warren (21-1)*

STUDENT MEMBERS

Mr. Daniel Vander Hout '21

Mr. Joshua Hautala

BOARD OF GOVERNORS

ALUMNI ASSOCIATION SEAT

Mr. Lloyd Rang* '89, Alumni Association, Vice Chair (2018-1, 2021-2)

CLASSICAL SEATS

(Christian Reformed and Reformed)

Ms. Gina Taylor, Classis Hamilton (2020 #)

Mr. John Buma, Classis Niagara (2017 # , 2020-1 +)

Mr. Randall Boessenkool*, Classis Toronto (2019 #)

Vacant, Classis Ontario of the Reformed Church (2019-2)

Rev. Peter Hoytema, Classis Chatham (2021-1)

Rev. Sid Ypma '97, Classis Eastern Canada (2018-1, 2021-2)

Dr. Hazel R. Lynn*, Chair, Classis Huron (2015 # , 2018-1, 2021-2)

Mr. Michael J. Zwier, Classis Quinte (2018-1, 2021-2)

PRINCIPALS' ASSOCIATION SEATS

Vacant, Toronto District (2020-2)

Ms. Bonnie Desjardins, Grand Region (2017 # , 2020-1)

Vacant, Bluewater, Chair (2019-2)

Mr. John VanderWindt, Seaway Valley (2019 +)

MEMBERSHIP SEATS

Mr. Bob Dieleman (2020-1)

Mr. John Van Huizen* (2014 # , 2017-1, 2020-2)

Ms. Liz Tolkamp (2017-1, 2020-2)

Ms. Liza Davis* (2019, 2022-1)

Mr. Denis St-Amour (2019, 2022-1)

Vacant (2021-1)

Vacant (2020-1)

Vacant (2019-1)

Vacant (2019-1)

Vacant (2018-1, 2021-2)

PAST CHAIR

Mr. Jason D. Schouten '04, Bluewater, Chair (2016-1, 2019-2)

+Resigned

#Vacant Seat

*Member of the Executive Committee for 2018/19

40TH ANNUAL GENERAL MEETING

Friday, October 2, 2020 at 6:00 P.M.

Dear Supporting Members,

The Board of Governors of Redeemer University invites all members in good standing to participate the fortieth Annual General Meeting of the supporting members. The meeting will be held in a virtual format on Friday, October 2, 2020 at 6:00 pm.

As per the by-laws, any supporting member is entitled to propose names of supporting members of Redeemer University to be added to the nomination list for the Board of Governors. We would encourage you to do so by contacting the President's Office, Redeemer University at rlowe@redeemer.ca.

Please RSVP to the Office of the President by Friday, September 18, 2020 at 1-877-779-0913 x4208 or rlowe@redeemer.ca if you plan to join us for the AGM.

Should you be unable to participate in the Annual General Meeting, the by-laws make special provision enabling members to vote for Board of Governors and Senate nominees provided that the supplied ballot is signed and delivered to Redeemer University prior to the time of the meeting. Please note, however, that this privilege does not extend to the other items on the agenda. We look forward to seeing you (virtually) on October 2, 2020.

In Christ's Service,

A handwritten signature in black ink, appearing to read 'Hazel R. Lynn', with a large, stylized initial 'H'.

Dr. Hazel R. Lynn
Chair, Board of Governors

SCHEDULE OF EVENTS

Friday, October 2, 2020 at Redeemer University

AGENDA

1. Opening
2. Approval of minutes of October 4, 2019
3. Appointment of Balloting Committee
4. Board of Governors and Senate Elections
5. Annual Report
6. Financial Report
7. Appointment of Auditors
8. Acceptance of 2020-2021 Budget
9. Recognition of retiring Board members
10. New Business
11. Adjournment

RESOLUTIONS

1. BE IT RESOLVED THAT the minutes of the meeting of the supporting members held on October 4, 2019, as printed in the agenda, be adopted.
2. BE IT RESOLVED THAT the Balloting Committee as presented be approved.
3. BE IT RESOLVED THAT the Annual Report, as presented in the agenda, be received for information.
4. BE IT RESOLVED THAT the summary financial statements and auditors' report attached thereto, as presented to the supporting members in the agenda, be received for information.
5. BE IT RESOLVED THAT the membership approves the auditors (KPMG LLP) recommended by the Board for the fiscal year ending April 30, 2020, with remuneration thereof to be determined by the Board.
6. BE IT RESOLVED THAT the budget for the fiscal year ending April 30, 2020, as presented to the supporting members in the agenda, be received for information.
7. BE IT RESOLVED THAT the Balloting Committee be and is hereby authorized to destroy the ballots for election of the Board members and the Senate member.

MINUTES OF THE THIRTY-NINTH MEMBERSHIP MEETING OF REDEEMER UNIVERSITY COLLEGE

Friday, October 4, 2019

1. Opening

- 1.1 Jason Schouten, Chair of the Board of Governors, welcomed everyone to the Annual General Meeting and Dinner.
- 1.2 Mrs. Bonnie Desjardins, member of the Board of Governors, opened with prayer.

DINNER SERVED

2. Business

- 2.1 The Chair of the Board of Governors called the meeting to order at 7:05 p.m.
- 2.2 69 people attended the Annual General Meeting and Dinner, and a quorum of 55 members in good standing was recorded. 7 of the 55 were votes by proxy.

3. Approval of minutes of September 28, 2018

- 3.1 **Motion: Be it resolved that the minutes of the meeting of the supporting members held on September 28, 2018, as printed in the agenda, be adopted.**

Moved: H Proper; seconded: M Veldman; carried.

4. Appointment of the Balloting Committee

- 4.1 Kali Brix, Karen Barker, Diana Bronsema were appointed to the Balloting Committee.
- 4.2 **Motion: Be it resolved that the Balloting Committee as presented be approved.**

Moved: H Cook; seconded: B van Staalduinen; carried.

5. Board of Governors and Senate election

- 5.1 The nominees for the Board of Governors and Senate were introduced and the election for Board and Senate members was held.

6. Annual Report

- 6.1 J Schouten introduced the President, Dr. Robert Graham, to the membership.
- 6.2 Dr. Graham presented several highlights from the 2018-19 Annual Report.
- 6.3 **Motion: Be it resolved that the Annual Report, as presented in the agenda, be received for information.**

Moved: H Feenstra; seconded: B Verheul; carried.

7. Financial Report

- 7.1 Mr. Ed Bosveld, Vice President, Administration & Finance, read the Audited Report for information and reviewed the financial statements.
- 7.2 It was noted that hard copies of the financial statements were available at the meeting and electronic copies are also available on Redeemer's website.
- 7.3 Questions were addressed.
- 7.4 **Motion: Be it resolved that the summary financial statements and auditors' report attached thereto, as presented to the supporting members in the agenda, be received for information.**

Moved: H Brouwer; seconded: B Smouter; carried.

8. Appointment of Auditors

8.1 The Board recommended KPMG LLP as Redeemer University College's auditors for 2019-20.

8.2 **Motion: Be it resolved that the membership approves the auditors (KPMG LLP) recommended by the Board for the fiscal year ending April 30, 2020, with remuneration thereof to be determined by the Board.**

Moved: H Proper; seconded: J Van Huizen; carried.

9. Acceptance of the 2018-19 Budget

9.1 Mr. Ed Bosveld, Vice President, Administration & Finance, presented the 2018-19 Budget, and questions were addressed.

9.2 **Motion: Motion: Be it resolved that the budget for the fiscal year ending April 30, 2019, as presented to the supporting members in the agenda, be received for information.**

Moved: J Van Dorp; seconded: B van Staalduinen; carried.

10. Proposed Changes to Redeemer's Charter

10.1 Dr. Graham, President of Redeemer, presented the proposed changes to Redeemer's Charter, and questions were addressed.

10.2 **Motion: Be it resolved that the proposed changes to provincial legislation, also known as the Acts constituting Redeemer University College, as presented be approved.**

Moved: P Hoytema; seconded: L Davis; carried.

10.3 H. Houtman shared with the membership a request for the Board to explore an additional charter change. Questions were asked and discussion ensued.

10.4 **Motion: Be it resolved that the Board explore, and if found appropriate for Redeemer will, request an additional charter change that would be similar in substance to the following: The issue of charitable gift annuity agreements, including conversions from registered funds as provided under the Income Tax Act, with permission to include any qualified donee as co-beneficiaries with Redeemer University College.**

Moved: H Houtman, seconded: R Boessenkool; carried with 2 opposed.

11. Result of Balloting

11.1 The following members were elected to the Board of Governors: Randall Boessenkool (Classis Toronto), Liza Davis (Membership), Denis St-Amour (Membership) and John VanderWindt (Seaway Valley Principals' Association)

11.2 The following member was elected to the Senate: Dr. Norm Klassen.

11.3 **Motion: Be it resolved that the Balloting Committee be and is hereby authorized to destroy the ballots for election of the Board members and the Senate member.**

Moved: G Taylor; seconded: M Zwier; carried.

12. Recognition of Retiring Board Members

- 12.1 Appreciation was expressed to Mr. Allen Bron (in his absence), Rev. Dr. Meine Veldman, and Mr. Jason Schouten for their contributions to the Board of Governors and a framed certificate and pen & pencil-set were presented as tokens of appreciation.

13. New Business

- 13.1 Board members were invited to meet briefly following the AGM in Room 210.

14. Adjournment

- 14.1 J. Schouten closed in prayer.
14.2 The Annual General Meeting was adjourned at 8:45 p.m.

NOMINEES FOR THE BOARD OF GOVERNORS

Ms. Bonnie Desjardins has completed two years of a vacated seat and her first three-year term as the Grand Region Principals' Association's nominee. She is eligible to be appointed for her second three-year term on the Board. She obtained a B. Ed. from Dordt College and is the Principal at Cairn Christian School in Stoney Creek. She has been actively involved in Christian education for her entire life as a student, teacher, principal and parent. Bonnie has been a deacon of church council in the past and presently serves on the board of Shalom Manor and on the Board of Evergreen Terrace; she is also a member on the Education Committee. Bonnie and her husband Chris have a daughter, son-in-law, and two grandchildren, Cooper and Quinn. They attend Mountainview CRC in Grimsby. Bonnie looks forward to continuing to serve Redeemer as a member of the board.

Mr. John VanderWindt has been nominated to fill a vacated seat for an open member. John received his BA in Education from Calvin College in 1986. He holds an MA in Christian Apologetics from Biola University and an M.Ed. in Leadership from Calvin College. John is transitioning from being the principal at Quinte Christian High School to becoming a pastor in the Christian Reformed Church. He has experience in serving on other boards, committees and church councils such as serving on the Championship Review committee for OFSAA, Appeals committee for COSSA, several Principal associations and one year on the Redeemer board before leaving education. John and his wife Renée live in Foxboro and attend Community Christian Reformed Church of Frankford where he serves as chair of the Pastor Relations committee. They have two adult children Philip (Marina) and Rachel (Evan).

Ms. Gina Taylor has completed her first three-year term as Classis Hamilton's nominee and is eligible to be appointed for her second three-year term on the Board. She holds a BA from McMaster University and has retired as a Construction Project Manager. She serves in a variety of volunteer roles in her church and community in Hamilton. Gina and her husband, Tim, have two children and seven grandchildren and attend First Hamilton Christian Reformed Church.

Condensed Statement of Financial Position as at April 30, 2019

(in thousands of dollars)

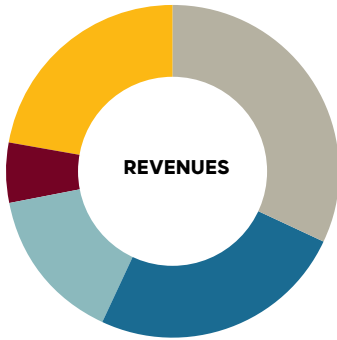
	2020 \$	2019 \$
Current assets	15,225	9,351
Restricted investments & assets	4,814	4,513
Capital assets, net	49,960	50,593
Other assets	2	1,502
Total assets	70,001	65,959
Current liabilities & current portion of long-term debt	4,256	3,857
Deferred contributions	1,660	2,105
Deferred capital contributions	12,189	12,571
Long-term debt (loans & bonds)	13,827	14,640
Total liabilities	31,932	33,173
Unrestricted net assets	-1,268	-3,127
Endowments	4,664	4,363
Internally Restricted	7,380	4,260
Investment in capital assets	27,293	27,290
Net assets	38,069	32,786
Net balance	70,001	65,959

For full audited financial statements, please visit www.redeemer.ca/18-19-financial-statements

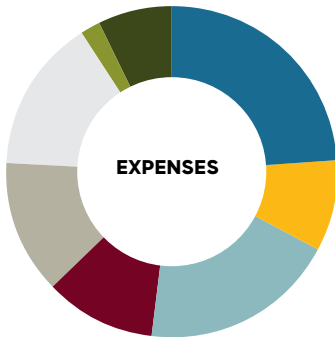
Condensed Statement of Operations for the Year Ended April 30, 2019

(in thousands of dollars)

REVENUES	Actual 2018-19 \$	Budget 2019-20 \$	Actual 2019-20 \$	Variance 2019-20 \$	Budget 2020-21 \$
Tuition & fees	11,009	8,512	8,612	100	9,225
Donations	4,417	6,584	6,588	4	5,636
Campus Services & housing fees	3,960	4,012	3,992	-20	5,507
Other (grants & fees)	703	915	1,652	737	903
Restricted revenues	2,265	831	5,700	4,869	1,491
	22,354	20,854	26,544	5,690	22,762
EXPENSES					
Instruction & Research	4,580	5,197	4,853	-344	5,528
Library & Information Technology	1,736	1,768	1,798	30	1,901
Administration & Physical Plant	3,634	4,171	3,830	-341	4,250
Student Development	2,521	2,261	2,240	-21	2,697
Advancement	2,343	2,671	2,561	-110	2,733
Campus Services	2,946	2,957	2,879	-78	3,504
Debt servicing	395	457	369	-88	328
Restricted fund expenses	1,239	824	1,427	603	1,416
	19,394	20,306	19,957	-349	22,357
Excess of revenues over expenses before the following:	2,960	548	6,587	6,039	405
Amortization of deferred capital contributions	673	673	690	17	692
Amortization of capital assets	-1,692	-1,627	-1,696	-69	-1,712
Loss on disposal of assets	-8		-37	-37	
Transfer to a qualified donee	-1,000		0	0	
Excess of revenues over expenses	933	-406	5,544	5,950	-615

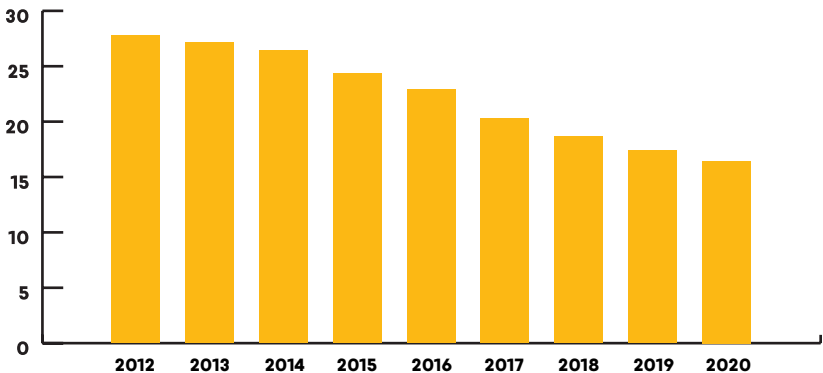


- TUITION & FEES · 49%
- DONATIONS · 20%
- CAMPUS SERVICES & HOUSING FEES · 18%
- OTHER (GRANTS & FEES) · 3%
- RESTRICTED REVENUES · 10%



- INSTRUCTION & RESEARCH · 24%
- LIBRARY & INFORMATION TECHNOLOGY · 9%
- ADMINISTRATION & PHYSICAL PLANT · 19%
- STUDENT DEVELOPMENT · 13%
- ADVANCEMENT · 12%
- CAMPUS SERVICES · 15%
- DEBT SERVICING · 2%
- RESTRICTED FUND EXPENSES · 6%

TOTAL DEBT
(IN MILLIONS OF DOLLARS)



BALLOT FOR THE BOARD OF GOVERNORS AND SENATE

For each nominee and resolution on the ballot you are requested to make a selection. Please mark the “yes” or “no” box beside the single nomination or resolution.

If you are unable to attend the annual meeting on **Friday, October 2, 2020** you may send your completed ballot to Redeemer University to the attention of the President's Office. In accordance with the by-laws, all mailed or delivered ballots must be signed to be valid.

NOMINEES FOR THE BOARD OF GOVERNORS		
<i>Classis Hamilton</i>		
Gina Taylor*	Y <input type="checkbox"/>	N <input type="checkbox"/>
<i>Membership</i>		
John VanderWindt*	Y <input type="checkbox"/>	N <input type="checkbox"/>
<i>Grand Region Principals' Association</i>		
Bonnie Desjardins*	Y <input type="checkbox"/>	N <input type="checkbox"/>
<div>*incumbent</div>		

- | | | | |
|----|--|----------------------------|----------------------------|
| 1. | BE IT RESOLVED THAT the minutes of the meeting of the supporting members held on October 4, 2019, as printed in the agenda, be adopted. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 2. | BE IT RESOLVED THAT the Balloting Committee as presented be approved. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 3. | BE IT RESOLVED THAT the Annual Report, as presented in the agenda, be received for information. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 4. | BE IT RESOLVED THAT the summary financial statements and auditors' report attached thereto, as presented to the supporting members in the agenda, be received for information. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 5. | BE IT RESOLVED THAT the membership approves the auditors (KPMG LLP) recommended by the Board for the fiscal year ending April 30, 2021, with remuneration thereof to be determined by the Board. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 6. | BE IT RESOLVED THAT the budget for the fiscal year ending April 30, 2021, as presented to the supporting members in the agenda, be received for information. | Y <input type="checkbox"/> | N <input type="checkbox"/> |
| 7. | BE IT RESOLVED THAT the Balloting Committee be and is hereby authorized to destroy the ballots for election of the Board members and the Senate member. | Y <input type="checkbox"/> | N <input type="checkbox"/> |

I am a member in good standing of Redeemer University and wish to vote in absentia.

Name
(please print)

Signature

Date

For more information, view the
2019-20 Annual Report online at
redeemer.ca/annual-report



Redeemer
University

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